



Silver Pulser Lite

Micropulsing Troubleshooting

Models: SPL2

Green Power Light Is Not On.

Check the unit with a battery and, if available, a wall adaptor.

Adaptor

Battery

Try a Wall Adaptor with 12 Volts DC with a Center Positive Pin that supplies at least 500 milliAmps. Does the Green Power Light come on?

Yes

No

If the Green Power Light comes on with a wall adaptor but not with the battery, there is a fault with the unit.
Contact Customer Experience at 1.800.224.0242 or 1.250.770.2023 or repairs@sota.com

If the Green Power Light is still not on, there may be a fault with the unit.
Contact Customer Experience at 1.800.224.0242 or 1.250.770.2023 or repairs@sota.com

Ensure the Battery is a 9-Volt **Alkaline** Battery.

Ensure the Battery is inserted correctly.

Try a new 9-Volt **Alkaline** Battery.

The Current is not felt or is Intermittent.

Yes

No

See **Green Power Light is not on.**

Ensure the USB symbol is face up on the Micropulsing Cord and is fully inserted into the unit.



Yes

No

See **Green Power Light is on, but the Yellow Micropulsing Light is not flashing.**

Is the Yellow Micropulsing Light Flashing?

The Micropulsing Cord and the unit are working correctly. The following suggestions may help to ensure the current is felt:

If the probes are moving around on the wrist this could feel as though the current is intermittent. Ensure the wrist strap is tight enough to hold the probes securely in place.

Ensure the sleeves are moistened. Try using a mild salt solution or Conductive Gel.

Ensure there is no excess moisture between the sleeves. Excess moisture may prevent the current from being felt and delivered properly.

As a result of dehydration it can be more difficult to feel the current. It is important to drink plenty of water.



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Green Power Light is on, but the Yellow Micropulsing Light is not flashing.

Ensure the USB symbol is face up on the Micropulsing Cord and is fully inserted into the unit.

Turn the intensity dial up to full. Hold the Probes so they are touching lengthwise. Hold one probe still and rotate the second probe around it, making sure the two probes are always touching. Does the Yellow Light consistently flash brightly?

Yes

With the Probes still touching and the intensity dial turned up full, wiggle the cord at the USB and then at the probe ends. Does the Yellow Light continue to flash brightly?

Yes

The Micropulsing cord and unit are working properly.

Over time, the Sleeves may build up a residue which can interfere with conductivity. Clean your Sleeves frequently to minimize this residue. Replace your Sleeves when needed.

No

The Micropulsing Cord appears to be working intermittently. Contact Customer Experience at 1.800.224.0242 or 1.250.770.2023 or repairs@sota.com

No

For Rubber Probes:
Remove the Rubber Probes from the cord. Gently wipe the metal pins.

For Metal Probes:
Gently buff the Probes to remove any tarnish.

Touch the metal Probes or metal pins of the Micropulsing cord together. Does the Yellow Light flash?

Yes

Scrub the Rubber Probes with soap and a soft cloth and use a toothpick to clean the inside of the Rubber Probes. Put the probes back onto the Micropulsing Cord. Hold the Rubber Probes so they are touching lengthwise side-by-side. Hold one probe still and rotate the second probe around it, making sure the two probes are always touching. Does the Yellow Light consistently flash brightly?

Yes

The Micropulsing Cord and unit are working properly. Remember to clean the Rubber Probes regularly.

Over time, the Rubber Probes will lose their conductivity and need replacing.

No

The Yellow Micropulsing Light and the Orange Ionic~Colloidal Silver Light are both on.

Please stop using the unit, as there is a fault with either the Micropulsing Cord or the unit. Contact Customer Experience at 1.800.224.0242 or 1.250.770.2023 or repairs@sota.com

If the Yellow Light is still not on, there may be a fault with the unit or the Micropulsing Cord. Contact Customer Experience at 1.800.224.0242 or 1.250.770.2023 or repairs@sota.com

Try a new set of Rubber Probes.