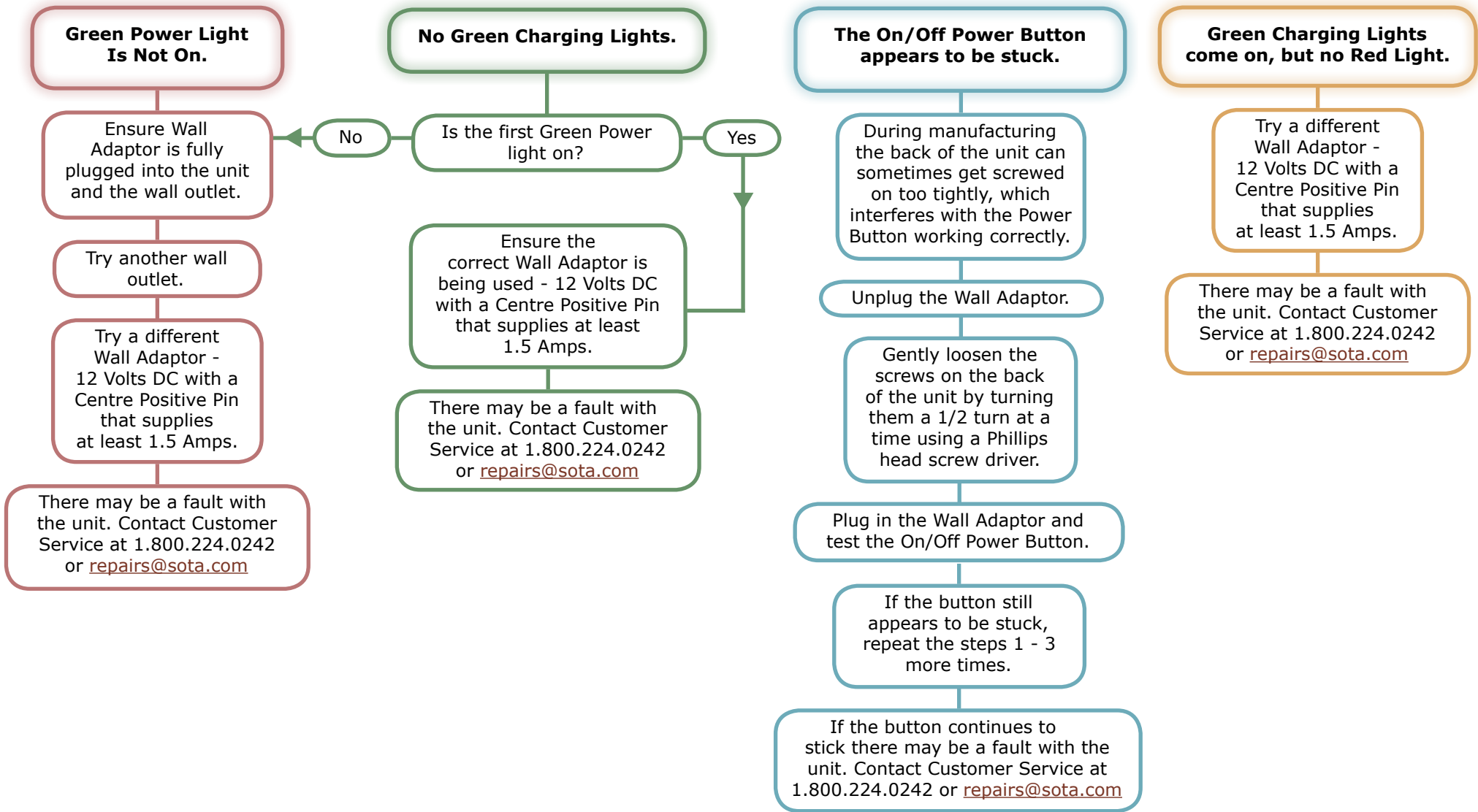




Magnetic Pulser MP5

Troubleshooting





Magnetic Pulser MP5

Troubleshooting

Unit is beeping and the Red and Green Lights are flashing rapidly.

There is a fault with the unit. Contact Customer Service at 1.800.224.0242 or repairs@sota.com

Hand Paddle is not clicking.

Are the four Green charging lights and the Red pulse light coming on?

Yes

The unit appears to be working properly. It is not unusual for the 'clicking' noise in the Hand Paddle to increase or decrease.

To hear when the pulse is released turn on the Audio Option.

To test the unit, hold the Hand Paddle approximately one inch away from the fridge or stove. When the pulse is released the paddle should pull. This indicates that the unit is working properly.

No

Is the first Green Power light on?

Yes

Ensure the correct Wall Adaptor is being used - 12 Volts DC with a Centre Positive Pin that supplies at least 1.5 Amps.

There may be a fault with the unit. Contact Customer Service at 1.800.224.0242 or repairs@sota.com

No

Go to **Green Power Light is not on.**

Hand Paddle heats up after one or two cycles.

This is normal. The Hand Paddle contains a coil through which the magnetic field is released causing the coil to generate heat.

If the heat from the paddle is uncomfortable we suggest:

Put a cloth around the paddle - a sock works well.

Turn the unit off and allow the paddle to cool before continuing.